

*Please address all correspondence to the Chief Executive Officer*

## Press Release

With the increasing number of consumer complaints lodged relating to the construction industry, there was a vital necessity to educate all Professional Agents in the field of construction which includes but is not limited to contractors and draughtsman of their obligations to their clients and compliance to the Consumer Protection Act 2010 (CPA 2010), in order to improve service delivery in the construction sector.

In line with the tripartite collaboration between Fair Trading Commission, Seychelles Planning Authority and Seychelles Licensing Authority, to ensure that the professionals in the construction sector are aware of their obligations to their clients prior to entering the trade, a new set of exam for all Professionals in the field of construction has been introduced. The exam is in addition to existing procedures to obtain a license to carry out a service in the construction industry.

Exam notes are provided one week before the exam and the candidates are given the opportunity to seek clarification when a presentation is given by officers of the Fair Trading Commission.

In the presentation they are given advice on the benefits of drafting contracts, giving receipts, and the standards for performance of service as per the CPA 2010.

Once the presentation is completed, those still wishing to obtain, renew or upgrade their licenses then sit the exam. Individuals applying for a contractor's licence normally sit for the exam at the Fair Trading Commission on Wednesdays.

