



# PRESS RELEASE

The Fair Trading Commission working in collaboration with the Retailers Association registered a total of 26 complaints from 18th to 25th April, 2020 through various platforms against 20 shops.

The nature of the complaints registered relates to excessive prices, prices not displayed, suppliers requiring consumers to pay the highest of two prices displayed and expired goods.

The Fair Trading Commission, working in collaboration with the Retailers Association is addressing and in some cases, has addressed these matters.

To note that the matters being addressed by the Fair Trading Commission are those that fall within its mandate as provided by its legislation.

Other complaints received relating to VISA card transactions and cigarettes have been transferred to the Central Bank of Seychelles and the Seychelles Licensing Authority respectively.

The Fair Trading Commission would like to thank the members of the public who have provided information and we count on their continuous support and reporting of such matters.

The Fair Trading Commission will continue to work with the Retailers Association to address matters relating to its members to ensure that the public is not affected through unfair trade practices.

**- END -**